

Pay now with flywire

About Flywire

UNSW College has partnered with Flywire to offer a secure and streamlined way to make a payment from your home country. Founded by a former international student, Flywire's mission is to save money for international students and their families that would otherwise be lost on bank fees and unfavourable foreign exchange rates.

Why use Flywire?

- Pay from almost any country in your local currency and no hidden fees
- Competitive foreign exchange rates
- No short payment UNSW College receives the exact amount you paid
- Track progress of your payment each step of the way
- Around-the-clock multilingual customer support via phone, live chat and email

How to make a payment

- 1. Go to <u>unswcollege.flywire.com</u>
- 2. Enter your payment amount and country of origin. On the next page, select your payment method.
- 3. Enter the required information to create your payment booking.
- 4. Follow the payment instructions precisely to send funds to Flywire. For debit/credit card payments, enter your card details online to complete your payment in your home currency. Note: Additional local payment options may be available depending on the country you are paying from.
- 5. Receive text and email status updates each step of the way, including a confirmation when your payment has been delivered to UNSW College.
- 6. Download Flywire's mobile app and create an account to track your payment online 24 hours a day, 7 days a week.
- 7. If you need help to complete your payment, contact <u>flywire.com/support</u> (click on the language button on the top of the page to change your language preference).



To view a video of how to make your international payment click here



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Flywire Customer Support Information

If you need help to complete your payment, contact Flywire support through the following options. Support is available 24 hours a day, 7 days a week.

Email: support@flywire.com

Phone: +61 (2) 8311 4772 (for Australia); for other countries:

https://www.flywire.com/company/call-us

Website: flywire.com/support

WeChat:



Monday - Friday 9:00 - 17:00 Beijing Time

No matter your time zone, you will have a dedicated multilingual customer support team available to you via live chat, email and phone to answer any of your questions.

